

Alexis G. Santiago

Motivated professional well-versed in building productive relationships, resolving complex issues and winning customer loyalty. Bringing a 3-year background maintaining customer satisfaction and contributing to company success.



Work History

2021-07 -
current

Software Developer

Hamer Enterprises

- Create and design solutions for new features and enhancements in Java Enterprise Edition.
- Generate SQL queries to create tables, join data, and update forms in the production environment.
- Responsible for design and programming applications front-end graphical user interface.

2021-02 - 07 **Web Developer**

Manatee County Clerk of Circuit Court & Comptroller

- Responsible for design and programming applications front-end graphical user interface.
- Responsible for design and programming applications data storage and retrieval.
- Provide on-going technical support of the developed applications.
- Integrate commercial and proprietary applications with existing applications.
- Update visual basic applications to C# ASP.NET applications for new intranet.

2019-11 -
2020-11

IT Support Specialist

Laconic Business Solutions, Edinburg, TX

- Oversaw all major IT projects with a focus on cost reduction.
- Responsible for creating, improving and developing IT project strategies.
- Created help desk tickets, troubleshooting and resolved desktop issues.

2019-09 -
2019-11

Web Design Intern

Laconic Business Solutions, Edinburg, TX

- Work with clients to understand the design requirements and translate their vision into working solutions
- Create and maintain websites using WordPress, HTML, CSS, JavaScript.
- Set up domain, SSL, hosting, business email and webinars.



Contact

Address

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Phone

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E-mail

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WWW

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Skills

ASP.NET, .NET Core, Entity Framework, LINQ, SQL, JEE, JSF, Node.js, Angular, Ajax, Java Script, Typescript, jQuery, HTML, CSS

Programming: Algorithms and data structures, C, C++, C#, Java, Haskell, Racket, Python

Installing operating systems

Computer Repair

Computer Networks

Customer Service, Complaint resolution

Marketing, Ecommerce

Linux

Operating systems

Routers, Switches, Servers

English, Spanish, Mandarin Chinese

Web design

Asp.net, Linq, Entity framework



Software

Microsoft Office (PowerPoint, Excel, Word, and Sharepoint)

Adobe Photoshop, Illustrator, Creative Cloud

- Integrate new web products with existing web applications in order to improve the functionality or design of the organization's website
- Create and manage ecommerce and membership sites.
- Implement development related to digital marketing campaigns
- Reporting and analytics, website troubleshooting, testing, and functionality reviews, and all other related tasks



Education

2014-09 -
2020-05

Bachelor of Science: Computer Science

University Of Texas Rio Grande Valley - Edinburg, TX

- Graduated with 3.43 GPA



Projects

- Bridgethegapyoga.com
- Saratiprivatelabel.com
- Wenokajohnsonmassagetherapy.com
- Theironpalmmassage.com
- Chartyourcourses.com
- Vibrancebodywork.com



Languages

English



Spanish



Mandarin chinese



Certifications

- Planning and Administering SharePoint 2016 (M20339-1)
- Advanced Technologies of SharePoint 2016 (M20339-2)